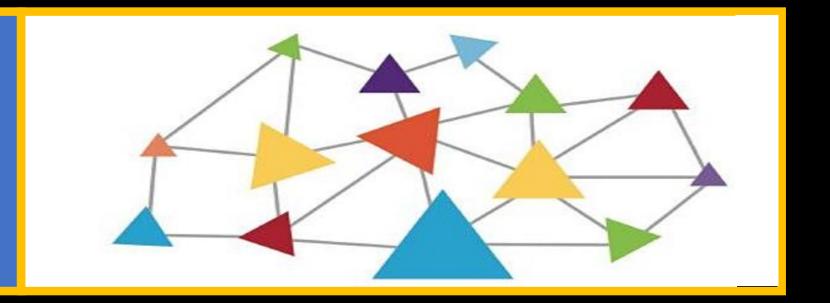
Staying Connected





FINANCIAL MANAGERS' MEETING

June 8, 2020



Agenda

Welcome/Introduction

Cash Management Updates

WISDM Decommissioning

AR/BI Updates

Travel Updates

Procurement Automation

Disbursements Updates

Encrypting Sensitive Data

Open Q&A

Dan Langer 5 minutes

Omar Siddiqi 20 minutes

Lea Erickson 5 minutes

Tricia Johnson 15 minutes

Rusty Haines 15 minutes

Liv Goff 5 minutes

Mark Domaszek/Jennifer Roltgen 10 minutes

Imad Mouchayleh 10 minutes

Subject to Questions



Cash Management Updates

Omar Siddiqi
Financial Information Management – Cash Management
Division of Business Services



Unidentified Deposits

Background

- Deposits received via Checks/ACH/Wires into the main deposit account with US Bank
- Incoming Department Wire/ACH Form or Check Deposit Form submitted to Cash Management

(https://businessservices.wisc.edu/documents/incoming-department-wire-ach-form/)

 Deposits not traceable back to campus departments held in clearing account PRJ38CM as 'unidentified deposits.' Examples:

			Bank Deposit Date
Type of Deposit	Check Issuer's Name or Wire/ACH Originator's Nam	Amount 🕶	mm/dd/yyyy 🔽
CHECK	SAFC	12,075.00	6/5/2019
WIRE/ACH	DEPOSIT CUSTOMER DEPOSIT	12,018.94	6/24/2019
WIRE/ACH	WIRETRF SBAD TREAS 310	21,542.02	02/21/2020
CHECK	INDIANA UNIVERSITY CK	12,131.00	2/6/2020
CHECK	PHOTONIS	11375	3/24/2020

- Unidentified deposits balance is \$1,000,518*, with transactions dating back many years.
 (https://businessservices.wisc.edu/documents/claim-unidentified-deposits/)
 * current as of June 1, 2020
- Total represents ~500 unidentified/unclaimed transactions. Approx 40 transactions (>\$5,000)= \$760K.

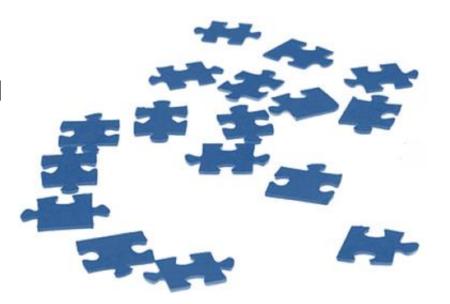
Period	Balance	% of total		
	(in 000s of \$)			
2014- 2017	57	6%		
2018	30	3%		
2019	182	18%		
2020	731	73%		
Total	1,000	100%		

Measures taken to identify appropriate recipients:

- Review information provided in the bank remittance detail
- Follow up with campus departments that have previously claimed deposits from payor
- Contact payors' to request information on campus recipients
- Publish list of unidentified deposits held in PRJ38CM at least once monthly
- Notify Financial Managers via email each time list is updated

Challenges:

- Time consuming research with little or no information
- High volume of transactions
- Monthly reconciliations of clearing account
- Manual tracking of unidentified deposits and manual transfer entries to reallocate deposits



How can we avoid posting items to unidentified?

- Submit Incoming Wire/ACH forms for expected payments ahead of time.
- Best option to post items correctly upon receipt of deposits until a centralized AR system is in place.

Other Useful Tips:

- Wire fee covered by the sender.
- Request customers to include invoice # they are paying and/or department name so we
 can reach you if we have any queries.

Important Information

Incoming Department Wire/ACH Form

University of Wisconsin – Madison Accounting Services – Cash Management Suite 6101, 21 North Park Street, Madison WI 53715-1218

You must download this form (top, right hand navigation bar) in order for the fillable fields to be visible. Please complete this form, save, and email to Cash Management (cashmgt@bussvc.wisc.edu) with Incoming Wire, Dollar Amount, and Customer Name in the subject line. For example, "Incoming Wire, \$1,000, Merck" would be in the subject line to indicate an incoming wire is anticipated for \$1,000 from Merck. Also include in the email an invoice or supporting documentation for the wire or ACH. Customer Information (person/company sending the wire/ACH) City, State, Zip: Communication Date: (The date you communicated the amount due and bank information to the payee/customer.) **Accounting Details** Dollar Amount: (please use commas and a decimal point, ex \$1,000.00) Check one: Exact Amount Estimated Amount Department ID: Fund: Department Invoice No.: (if applicable) Your Information Department: email:

Unclaimed Deposits Policy

- At present no policy exists relating to unclaimed deposits. The unclaimed balances
 accumulate over time and have no designated use for operational, budgeting, investing or
 financial planning purposes.
- Cash Management is introducing a new policy on unclaimed deposits effective July 1, 2020.
- The objective of the policy is to encourage turn over of unclaimed funds to appropriate recipients in a timely manner and put funds into use if remain unclaimed for extended periods of time.
- Proposed policy is consistent with general practices in Higher Ed and has been vetted by various stakeholders on campus.

Unclaimed Deposits Policy (Cont.)

Policy Detail

- Beginning July 1, 2020, any new unclaimed balances older than 12 months at the end of each
 fiscal year (i.e June 30), will be transferred to General Fund revenue account for redistribution to
 priority program areas as established by executive leadership.
- Current unclaimed balances:

The following timelines have been established to claim balances as they currently appear on the unclaimed deposits listing:

AGING OF FUNDS	DEADLINE TO CLAIM
Fiscal Year 2019 and Newer Balances	June 30, 2021
Fiscal Year 2018 and Older Balances	September 30, 2020

Once transfer occurs, the funds can no longer be claimed by departments. In rare circumstances,
exceptions may be allowed but such requests will be assessed on a case by case basis and decision
to approve at the sole discretion of the Assistant Vice Chancellor/Controller.

Questions?

Supporting Tools/Resources:

- <u>Unclaimed Deposits Policy</u>
- Incoming Department Wire/ACH Form
- Check Deposit Form



Refund of Receipts Form

- Cash Management and Disbursements teams have worked closely to introduce a new version of Refund of Receipts (RoR) form to establish improved controls and ease of use for users.
- RoR form is used for refunds to the original payee associated with receipt of revenue collected by the University. Examples:
 - Returned or defective merchandise
 - Incomplete services
 - Cancelled conferences/events etc., in compliance with established University policies and procedures.
- <u>Updated RoR form</u> is being issued for use by campus effective as of <u>June 15, 2020</u>. Cash Management will continue to accept old version of RoR forms to be phased out by <u>June 30, 2020</u>.
- Detailed instructions to properly fill out the RoR form will be provided on the intranet.
- Student tuition related refunds/adjustments and housing refunds are largely handled through Student Information System and are **not** to be submitted using RoR forms.

Refund of Receipts Form (Cont.)

Improved Controls

- Original journal ID (i.e. JRR, IUJ) to be listed to verify original deposit (REQUIRED);
- Invoice details (i.e. Unique invoice number, invoice date) provided to validate appropriate recipients (REQUIRED);
- Review of authorized dean/division signatory approvals (REQUIRED); and
- Supporting documentation with the refund request (REQUIRED).

New Features

- Option to select single (one-time) vendor and recurrent vendors using a drop down menu.
- Sales tax computed automatically by selecting the appropriate county included in a drop down menu option.

Refund of Receipts Form (Cont.)

	rintable Form on the second tab. (Print button at bottom will print the correct page.)
	Refund of Receipts Worksheet
	ess Services website below for additional instructions and guidelines. services.wisc.edu/documents/refunds-of-receipts-sales-credits/
Payee Information	
Do not enter Department information	n; enter only payee (refund recipient) information in this section.
Persistent Vendor:	* Not a Persistent Vendor *
Name (Last Name, First):	
Phone:	
Email:	
Payee Mailing Address	
	ddana Dawania annat ha mailad ta 184/ Madiana annau addunaa
, , ,	ddress. Payments cannot be mailed to UW-Madison campus addresses.
Mailing Address 1:	
Mailing Address 2:	
City:	
State:	
Postal:	
Country:	
Original Transaction Information	
	nal Journal ID (JRR, IUJ):
ľ	saction collect sales tax? * No Tax Collected * ▼
	was sales tax collected?
If there was an invoice, please provi	ide invoice information; otherwise provide a reference number for the refund.
Refe	erence / Invoice Number:
	Invoice Date:

Business Purpose for Refu	ına						
Please provide information	n and justifi	cation of v	vhy, when, wh	o, and where.			
Please provide the messa	ige that will	display or	n the check to	explain the refu	ınd to the re	ecipient. (70 character max.,)
Foreign Payments: Wire Tr							
Wire Transfers are used Draft Checks are used to							
Is this a Wire Transfer	or Draft?	No		~			
Delivery/Handling Options							
How will the payment	be sent?	Send as ch	eck [RG]	•			
Submitter Information							
Submitter Information							
Please enter your departn		t informat	ion in case the	re are question	is about this	s payment.	
Department Contac	t Name:						
Department Contact							
Department Contac	ct Email:						
Funding Information							
Amount: The amount of							
Account: The four-digit of Fund: The three-digit con					on.		
Project: The seven-chara		_	_				
Department: The six-digi							
Program: The one-chara					nese chara	cters to get a six-digit code.	
Tax/Class: The code use					information	about the payment.	
For more info	rmation on	the parts o	of a funding str	rina, please refe	er to the Co	ding Information page:	
				c.edu/accountir			
Amount	Account	Fund	Project	Department	Program	Tax Code (Class Code)	
					R		\rightarrow
							\dashv
\$-	Gross Ref	und					

WISDM Decommissioning

Lea Erickson

Financial Information Management - Financial Reporting, Analysis & Systems

Division of Business Services



WISDM Decommissioning

- UWSystem has notified us that WISDM will be decommissioned on October 29, 2020.
- All user facing modules of WISER have been rolled out. Any enhancements will
 only be done in WISER going forward (example: new AR/BI pages).
- A communication was sent to all WISDM users on May 28th, 2020.
- Dataview Users: This will not affect the WISDM Dataviews. At the present time there are no WISER Dataviews, so the WISDM Dataviews will continue to function as the data warehouse until such time as WISER Dataviews are available. Significant notice will be provided before any such change will take effect.

WISER Training



- In order to help users prepare for this transition to WISER, we will be offering new training sessions: "WISER for WISDM Users." Links to each individual session are included in the communication.
- If you do not have experience in either system, or are new to the university, we will
 continue to also offer sessions of our "Introduction to WISER" class, which is the primary
 class recommended for new hires.
 https://www.talent.wisc.edu/Catalog/Default.aspx?tabid=29&SeriesKey=545.
- For those looking for specific Grants Management Training: Existing WISDM users should attend "RED: Highlights of WISER Projects for Grants Management" and new staff should attend "RED: WISER for Grants Management".

https://www.talent.wisc.edu/OHRDCatalogPortal/default.aspx?serieskey=356

AR/BI Updates

Tricia Johnson

Financial Information Management – Non-Sponsored Accounts Receivable Division of Business Services



Policy & Procedure Review Steps



Policy & Procedure Structure

- One policy
- Six procedures
 - 1. Requesting Customers Procedure
 - 2. Creating a Bill Procedure
 - 3. Cancelation or Adjustment of an Invoice Procedure
 - 4. Write-Off Procedure
 - 5. Declined Payment Procedure
 - 6. Refunding a Payment Procedure



Policy & Procedures for non-sponsored accounts receivable provides guidance and parameters for the centralized accounts receivable department and campus departments using the centralized AR option.

Policy & Procedures Link:

https://businessservices.wisc.edu/policies-and-procedures/#AccountsReceivablePolicyProcedure

Interested in using the centralized option for Accounts Receivable?

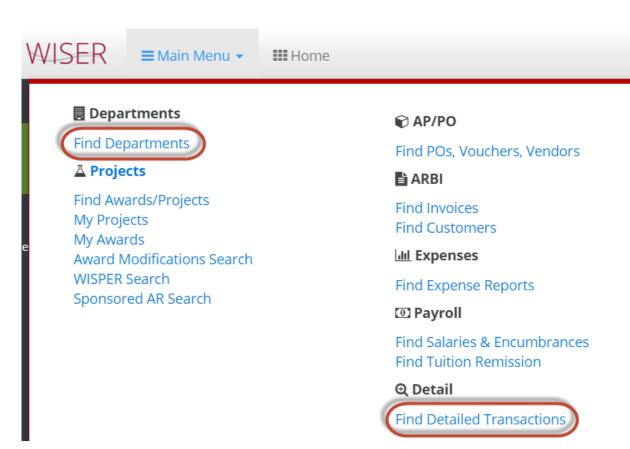
Email us: uwmsnar@bussvc.wisc.edu

New WISER Functions for Centralized Accounts Receivable Invoices



Drilling into Transactions in WISER:

- Can get to invoices by either Find
 Departments or Find Detailed Transactions.
- Clicking on the invoice number in the Line Description will bring up invoice detail page.
- All non-sponsored invoices have a source of BIN.
- Transactions can be found in revenue funding strings for billing areas and expense funding strings for intra-unit customers.



Transaction Detail - totaling \$868.08



Amount	Posted Date		Line Descr	Jrnl Ln Ref	Jrnl ID	Jrnl Date ▲	Fund	Dept	Project	Program	Account	Class	Sourc	:e
\$100.00	05/04/2020	AR0015199		ARMSN	BIN0550675	05/01/2020	128	024131		6	9300		BIN	
\$-7.35	05/06/2020	AMER EXPRESS 148	0704774 ACH DP	05/05/2020	JRR0324734	05/06/2020	128	024131		6	9300		INT	

Invoice Detail Page

AR0001248 Invoice

Billing Unit

04/17/2019

Invoice Date

Customer

Status

Closed

Due Date 05/17/2019

Total Amount

ARMSN

\$80.00

Sales Tax Amount

\$0.00

Attachments



AR-0000904 Wisconsin Historical Society Press





Find Departments

△ Projects

Find Awards/Projects
My Projects
My Awards
Award Modifications Search
WISPER Search
Sponsored AR Search



Find POs, Vouchers, Vendors



III Expenses

Find Expense Reports

Payroll

Find Salaries & Encumbrances Find Tuition Remission

⊕ Detail

Find Detailed Transactions

- Additional WISER pages for current AR/BI users
- Current AR/BI users should watch for detailed training coming soon!

Travel Updates

Rusty Haines

Disbursements - Travel & Cards

Division of Business Services



Update on Unused Airline Tickets

- Statistics as of 6/1/2020: 4,500 tickets, \$2.3MM
- Negotiation with "Big 4" (Delta, United, American, Southwest) resulted in a UATP card solution. Why it makes sense:
 - ✓ Opportunity to fully utilize unused ticket value when travel commences without expending "new" funds to purchase tickets
 - ✓ Recognizes there may be travelers who do not have future business travel plans/unwilling to fly and ensure those tickets are used.
 - ✓ Booking future flights will be "business as usual" through Concur or directly with Travel, Inc.
 - ✓ Division/Department will be made whole for converted tickets
 - ✓ Will include non-COVID unused tickets as well
 - ✓ FAQs coming

Travel Policy Changes Effective July 1, 2020

- Previously proposed broad changes put on hold due to COVID
- Changes effective July 1:
 - ✓ 2 recognized exemptions to airfare policy
 - ✓ Permitted use of Airbnb
 - ✓ Prepayment of lodging when required
 - ✓ Passport fees when required for business travel
 - ✓ Real ID costs will not be reimbursed
 - ✓ Up to mid-size SUV allowed without further justification
 - ✓ Day trip meal allowance allowed when a meal is provided
 - √ 90 day accountable plan applies to resubmitted expense reports

Transition to Travel Incorporated July 1, 2020

- Starting July 1 Travel Incorporated is University's employee travel service provider
 - Fox continues to provide group travel (>10 travelers) services
 - Anthony Travel continues to service Athletic travel
- Travel Incorporated training/open house registration and contact information on <u>UW TravelWise</u>
- Existing Concur profiles and Administrative Groups will be migrated to Travel Incorporated
- <u>Service Fee Comparison</u> to Fox service fees



Procurement Automation Update

Liv Goff
Disbursements
Division of Business Services



Call to action

Take the survey
Volunteer to support configuration or testing
Visit the website

PROCURE-TO-PAY AUTOMATION

Goal

The goal of the Procure-to-Pay (P2P) Automation project is to streamline and standardize purchasing, payments, supplier management, sourcing, and contracting across the UW System, while strengthening internal controls.

Scope

- Implementation of a suite of integrated modules supporting source-to-settle transactions
- Integration to SFS/PeopleSoft
- Analysis of campus shadow/bolt-on systems for potential replacement
- Merging the UW-Madison Vendor File and UWSA Shared Vendor

TAKE THE P2P SURVEY

What is the survey about?

Ease of use and level of satisfaction with current purchasing and payables tools

Who should take the survey?

Employees who use Contracts, Requisitions/POs, DPs, PIRs, PCards, Shop@UW, or P2P reporting tools to fulfill their job duties

How can the survey be accessed?

- Emails were sent to several distribution lists including FMM
- The link is on the project website
- Share the link with colleagues

	Very satisfied	Moderately satisfied	Neither satisfied or dissatisfied	Moderately dissatisfied	Very dissatisfied	Not Applicable
Contracts	0	0	0	0	0	0
Direct Payment (DP)	0	0	0	0	0	0
Payment-to- Individual (PIR)	0	0	0	0	0	0
Purchasing Cards	0	0	0	0	0	0
Purchasing Requisitions	0	0	0	0	0	0
Shop@UW eCommerce)	0	0	0	0	0	0
How would you payments? 1 be	,		eing very sati			

VOLUNTEER TO SUPPORT CONFIGURATION OR TESTING

Configuration Focus Group

Call for: ~40 individuals

Participants would help by:

- Conducting a critical review of the configuration and provide feedback to ensure design and build meets the needs of diverse users
- Validating feedback has been integrated into the tool
- Becoming superusers of the tool so they help review and refine training documents, job aids, and other materials
- Training campus users in their area
- Supporting go-live activities in their area
- Being a resource to other users on campus including after deployment
- Providing feedback on adoption

Design and Configuration Timing:

- Procurement module July to September
- A/P modules September to November

User Acceptance Testing (UAT) Group

Call for: ~100 individuals

Participants would help by:

- Testing the new system
- Performing end-user validation
- Supporting go-live campus activity in their area
- Reviewing and provide feedback on training materials, job aids, user documentation
- Being a resource to other users on campus

UAT Timing:

 Engage in October for testing in November through March

TO VOLUNTEER

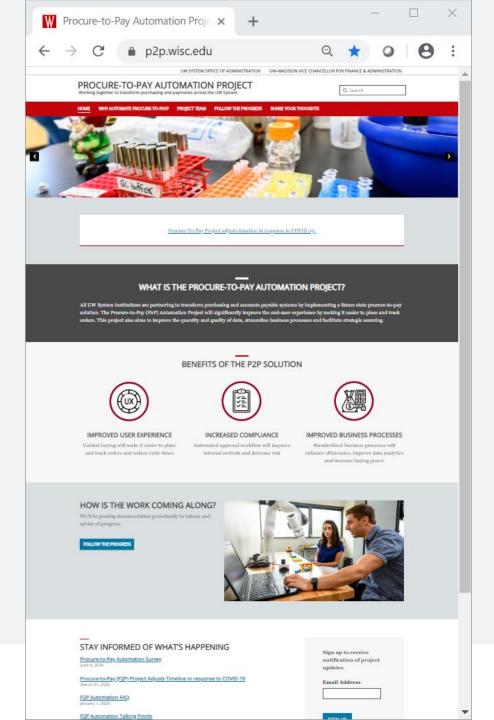
SUBMIT YOUR NAME, EMAIL ADDRESS AND PREFERENCE (CONFIGURATION OR TESTING)
ON THE 'SHARE YOUR THOUGHTS' PAGE
OF THE WEBSITE

VISIT THE PROJECT WEBSITE

p2p.wisc.edu

While you are there...

- 1. Bookmark the site
- 2. Sign-up for project updates
- 3. Take the survey
- 4. Communicate with the project team
 - → Ask a question
 - → Provide input
 - → Volunteer
- 5. Download FAQs and talking points



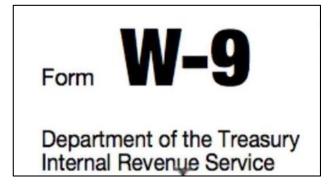
Disbursements Updates

Mark Domaszek/Jennifer Roltgen
Disbursements
Division of Business Services



W-9 Required for Reqs Starting 10/1/2020

- Only required for new or reactivated vendors
- Continuation of supplier file clean up in preparation for SHARE conversion
- W-9s are used to accurately and uniquely identify suppliers and prevent the creation of duplicate vendors
- Communicated to delegated purchasing agents in March
- W-9s required for DPs and PIRs starting in November of 2019



International Checks Suspended Due to Covid

- US Postal Service (USPS) has temporarily suspended international mail acceptance for certain destinations
- Suspension affects a majority of countries worldwide
- Until further notice Disbursement Services will no longer attempt to mail international payments
- All payments to foreign countries must be sent via wire or draft
- Divisions will be contacted regarding existing payments that are being rejected by USPS for reissue as a wire



Updates to the Authorization to Sign Financial Form

- New use
- New forms added
- Removed Travel Advance
- Questions
- Link to form

https://businessservices.wisc.edu/documents/authorization-to-sign-financial-forms/



	Jse to provide signature authorization for various transactions to Accounting Services. Submit an updated form as staffing changes occur and annually, with the beginning of each new State fiscal year.				
chool/College/Division:		D	Department ID:		
Name	Signature	Title	Phone No.	Forms* Authorized t Sign for FY	

Encryption vs Encryption Permissions

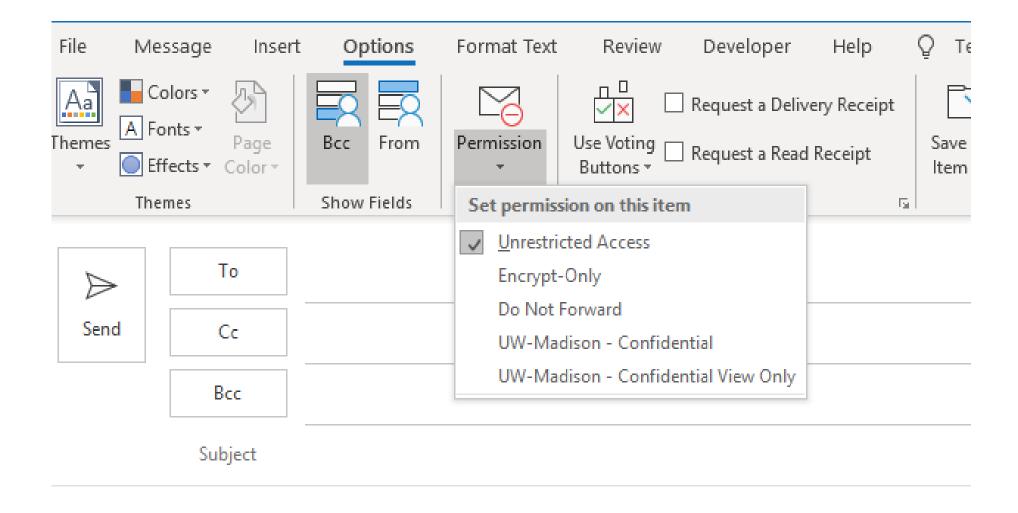
Imad Mouchayleh
Financial Internal Control Advisory Services
Division of Business Services



Encryption is the process of encoding information by converting the original information, known as <u>plaintext</u>, into an alternative form known as <u>ciphertext</u>, where only authorized users can decipher a ciphertext back to plaintext and access the original information.

Users of Office 365 within the @wisc.edu domain and UW-Madison implementation of Office 365 can use Outlook Desktop (enclosed) or Outlook Web to encrypt a message. Both platforms use the same encryption setting.





What Encryption Does and Means

Encrypting a message provides end-to-end and user-to-user protection.

Encryption protects a message <u>in set</u> no matter where the message resides <u>and</u> <u>in transit</u>.

Encryption <u>does not</u> prevent intercepting a message but <u>denies the intelligible</u> <u>content</u> to a would-be interceptor (potential hacker).

How to Decrypt or Decipher an Encrypted Message

Users within the @wisc.edu domain are not required to decrypt, decipher or obtain a passcode to view an encrypted message. Microsoft Office 365 automatically decrypts a message exchanged within the @wisc.edu domain and the UW-Madison implementation of Office 365.

Users outside the @wisc.edu domain i.e., @gmail.com, @yahoo.com, @hotmail.com, @icloud.com etc., will be prompted to an Outlook webpage to obtain a one-time passcode (decryption key) to view and read the message in a browser window.

What Encryption Permissions Do Or Mean

Encryption permissions are restrictions users set to restrict what other users can or cannot do after decrypting a message i.e., edit, save, copy, forward, forward as attachment, reply, CC, BCC, or print.

Users cannot remove the encryption permissions set by the sender.

Encryption permissions apply to the message content but not simultaneously to the attachment. For example, a user who receives a "Do Not Forward" restricted message, cannot forward, copy, edit, reply, CC. or BCC, and print the message itself, but will be able to download, save, and share/forward the attachment in a new message.

What Encryption Permissions Do Or Mean (Cont.)

Unrestricted Access

Is Outlook 365 default setting.

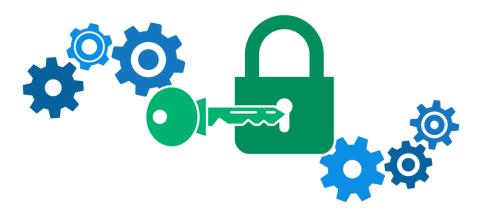
Users within and outside the @wisc.edu domain will have unrestricted access to view, edit, copy, save, forward, forward as attachment, reply, CC, BCC, save, and print the message and attachment.

Encrypt-Only

Encrypts a message end-to-end and user-to-user transmission within and outside the @wisc.edu domain.

Once decrypted, a message becomes unrestricted.

Users must separately encrypt an attachment (i.e., encrypt with a password a PDF file in adobe).



Do Not Forward

Users within the @wisc.edu domain will be able to only reply to the sender.

Users within and outside the @wisc.edu domain will not be able to copy, edit, save, forward, forward as attachment, print, CC, and BCC other users within or outside the @wisc.edu domain.

Users within and outside the @wisc.edu domain will be able to view, download, save, and share/forward the attachment with other users within and outside the @wisc.edu domain.

UW-Madison – Confidential

Can only be used within the @wisc.edu domain or UW-Madison implementation of Office 365.

Users within the @wisc.edu domain will be able to view, reply, forward, and forward as attachment the message and attachment to other users within or outside the @wisc.edu domain.

Users within the @wisc.edu domain will not be able to edit, copy, save, or print the message.

Users outside the @wisc.edu domain will be prompted to obtain a onetime passcode. Regardless, they will not be able to view or interact with either the message or attachment.

UW-Madison – Confidential View Only

Can only be used within the @wisc.edu domain or UW-Madison implementation of Office 365.

Users within the @wisc.edu domain will be able to only view the message and attachment.

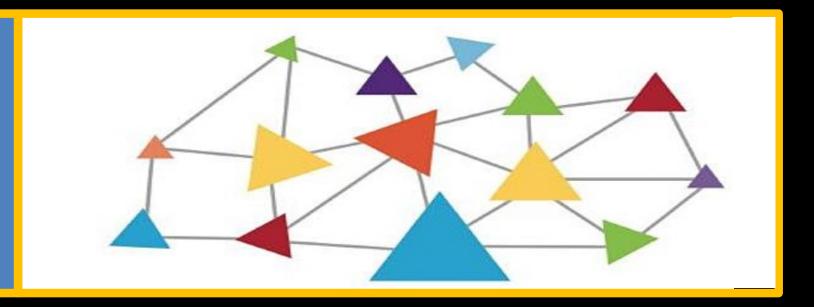
Users within the @wisc.edu domain will not be able to edit, copy, save, print, forward, forward as attachment, reply, CC, or BCC users within and outside the @wisc.edu domain.

Open Q&A





Thank you for joining!



Future Financial Managers' Meetings*

Rooms 1106 & 1108, 21 N Park Street When In-Person 9:30 a.m.

Tuesday, August 11, 2020 Tuesday, October 13, 2020 Tuesday, December 15, 2020

*Dates/times/location are subject to change

